

2015 Ashland Train Day

Train Ride Attendants - Motorized Trackless Train

Information and Duties

General Info:

- Train Day is all about fun, so make the experience with guest a memorable one
- Assist the train ride operator with managing the guest in a safe and enjoyable manner
- Promote a safe and efficient ride experience
- Keep order and control of guest waiting to avoid delays in ride

Responsibilities

- Ride operator is responsible for train ride, your duty is to assist with guests waiting to ride the train
- You are not responsible for the loading or unloading of the guest on the train or securing safety belts, etc. This is the operator responsibility
- Assist with getting guest in an orderly queue line
- Keep guest out of path the train ride operates on
- At the Library, make sure the line does not go out into the street as it will block the ride. Make sure the line wraps around the front of the library if it gets real long
- At the Town parking lot, make sure the line does not interfere with the side entrance to the Caboose Wine and Cheese business or their outdoor patio
- Talk with guest and maintain a friendly demeanor to distract from guest waiting time
- Monitor other guest as they walk past the rides area and alert them of approaching train ride as necessary
- Prepare appropriate number of guest ahead of time to load on the next train to make unloading and loading time shorter
- Be cheerful and attentive to guest
- Answer question of guest about event and provide directions or information as necessary

Telephone numbers

- Train Day Hotline: 412-7288
- EMERGENCY: 911